



PRINCE SHRI VENKATESWARA ARTS AND SCIENCE COLLEGE

Gowrivakkam, Chennai-600073.

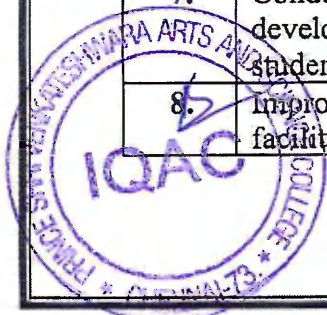
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ACTION TAKEN REPORT ON FEEDBACK

ACADEMIC YEAR : 2019-2020

The Department of Biochemistry obtained feedback from various stakeholders to monitor and evaluate performance quality of curriculum, infrastructure, syllabus and ambience of the institution. The feedback forms were collected from students, alumni, faculty and employers to improve the process of teaching learning. The feedback was acquired through structured questionnaire. Subsequently, the data was analyzed and a feedback report was prepared to gain insights into the areas where modifications or improvements are needed. On the basis of feedback obtained, following actions were taken to incorporate the improvements suggested by various stakeholders.

S.NO.	SUGGESTIONS	ACTION TAKEN
1.	Content of syllabi needs enhancement in terms of quality	Being a constituent college of University of Madras, the issue can be notified by the authorized faculties of our college and can be conveyed to the University Syllabus committee during syllabus revision
2.	Placement for job opportunities in industries need to improve	Following Career Guidance Programs were organized for the students to recognize their job opportunities: 1. "Expectations of Industries from Life Science Graduates" 2. Job Opening in Healthcare Industry 3. Career Options after Graduation 4. Smart Tips for Campus Placement
3.	Students agreed and happy with the extension activities in the college	Institute appreciated the various clubs of the college for their excellent extension activities. In view of this, following few more activities were also conducted: Mushroom cultivation by ECO club, SMOKE-FREE BHOGI – Awareness Program by ECO club, and Go Green Drive by NSS/YRC
4.	Developing employability skills	"Enhancing Technical Skills for Placement in Core Industry", a Career Development Program was conducted for the students
5.	Assistance in handling technical challenges in working environment is requested by the students	Skill enhancement Programme on "Medical Coding & Medical Billing" was conducted for the students to improve their skills
6.	Students were interested to have more practical and ICT-based classes for easy understanding	More audio-video lectures were planned to include in the curriculum and lecture notes can be shared to the students via e-mail and google-notes
7.	Conduct certification courses to develop entrepreneurship skills of students	Certification courses on "Traditional Medicine Approaches" and "Home Industry Products" were organized for the students
8.	Improvement in remote access facility for journal access during	The E-resources facility has been provided in the digital library



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	project review and preparation	
9.	Motivate students with awareness to develop themselves for government exams	Following programmes were organized for the students: 1. "Career Guidance Program on Employment Opportunities in Government Sectors" 2. "Career Development Program on VEDIC Maths for Competitive Exams" 3. "Career Opportunities program on Civil Service Examination"
10.	Persuade students towards innovative research	Mentors are advised to encourage their mentees to apply for TNSCST research proposals
11.	Developing Language and Communication skills among students	"Training Programme on Communicating with Confidence" and "Training programme on Persuasive Communication" were organized for the students to bring confidence in them for getting better placement
12.	Members of alumni suggested active participation of students in outreach programmes to build their leadership and team spirit	In view of this, students were encouraged for active participation in the following events: 1. Social awareness to Madambakkam Orphanage children 2. Youth Entrepreneurship Awakening Campaign at Ponmar Village 3. Legal Awareness Programme at Agaram Village 4. Oral Awareness Health Camp for Orphanage Children at Mangadu 5. Campaign for Plastic Free Village at Sithalapakkam
13.	Students were unaware of the study materials for them in the library	The concerned library faculty shared the information regarding new additions of books, subscriptions and links to access e – resources. The information is routinely shared with students and faculty
14.	Faculty agreed strongly and happy with the opportunities for personal and Professional growth at college	Institution took the privilege of it and the college will constantly support faculties for their overall growth
15.	To equip students with essential skills for medical assistance	Certification course on "Basic Life Support Measures" was organized to train students for assisting medical procedures



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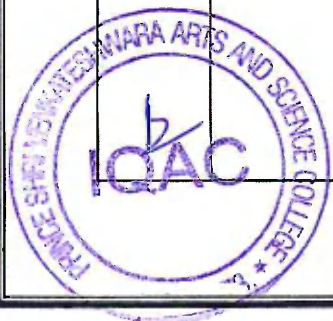
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ACTION TAKEN REPORT ON FEEDBACK

ACADEMIC YEAR : 2019-2020

The Department of Microbiology obtained feedback from various stakeholders to monitor and evaluate performance quality of curriculum, infrastructure, syllabus and ambience of the institution. The feedback forms were collected from students, alumni, faculty and employers to improve the process of teaching learning. The feedback was acquired through structured questionnaire. Subsequently, the data was analyzed and a feedback report was prepared to gain insights into the areas where modifications or improvements are needed. On the basis of feedback obtained, following actions were taken to incorporate the improvements suggested by various stakeholders.

S.NO.	SUGGESTIONS	ACTION TAKEN
1.	Majority of the students were happy with the relevance of the syllabus to their career and personal goals	Being a constituent college of University of Madras, our college follows the designated syllabus of the University. During syllabus review and revision, few faculties from our college participate in the process, so suggestions are conveyed to these staffs who are in authorized positions to forward the message
2.	Placement for job opportunities in industries need to improve	Following Career Guidance Programs were organized for the students to understand their job opportunities: 1. "Expectations of Industries from Life Science Graduates" 2. "Career Options after Graduation" 3. "Exploring Career Opportunities in MNCs" 4. "Smart Tips for Campus Placement"
3.	Developing employability skills	"Enhancing Technical Skills for Placement in Core Industry", a Career Development Program was conducted for the students Skill enhancement Programme on "Medical Coding & Medical Billing" was conducted for the students to improve their skills
4.	Motivate students towards innovative research	Mentors are advised to encourage their mentees to apply for TNSCST research proposals
5.	Developing Language and Communication skills among students	"Training programme on Persuasive Communication" was organized for the students "Training Programme on Communicating with Confidence" was organized for the PG students to bring confidence in them for getting better placement
6.	Students requested more extension activities to participate	Following out-reach programmes were arranged and students were encouraged for active participation: Cleaning of the Main Road at Sembakkam, Oral Awareness Health Camp for Orphanage Children at Mangadu, Swachh Bharat - Cleaning Campaign at Kolathur, Legal Awareness Programme at Agaram Village, Organ



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		Donation Awareness Program at Kamarajapuram, Campaign for Plastic Free Village at Sithalapakkam
7.	Students agreed and happy with the transparency of the internal evaluation system in the college	Institute appreciated the Exam committee and faculties for excellent evaluation system
8.	Students requested for certification courses for better job opportunities	Certification course on "Manure Management" was conducted for the students to help in their employment
9.	Promoting awareness of energy conservation practices among students is essential	In view of this, following events were conducted by various clubs of the college to create awareness to the public which in turn make students also to be responsible. 1. "Go Green Drive" 2. "One tree one student" 3. Mass Tree Plantation at Gowrivakkam
10.	Majority of the students agreed with the excellent security and proctorial services in the college	Institution appreciated the faculties and the Exam Committee for their excellence and requested to retain the same in future
11.	Students were agreed and satisfied with the cleanliness and maintenance of the classrooms and other basic amenities of the college	The institute appreciated the cleaning staffs and also it was encouraged to carry out regular and timely cleaning of all washrooms. A cleaning schedule for the same was also put up for their accountability. Usage of Sanitary napkin vending machines was also registered and ensured to maintain in proper working condition.
12.	Employers stated that the Communication Skills, Willingness to Learn and Explore New Opportunities of our college students were satisfactory	The College has an active placement Cell that serves as an interface between the students and employers. IQAC appreciated the faculties of placement cell for their excellency
13.	Alumni members stated that the non-major elective papers can be modified for UG courses and industry focused subject can be chosen	Reviews are collected and action is taken for the better option of NME paper related to their discipline.
14.	Promote awareness regarding employment opportunities	In view of this, add-on Courses on "Techniques for Researchers" and "Food Safety Professionals" were conducted for the students



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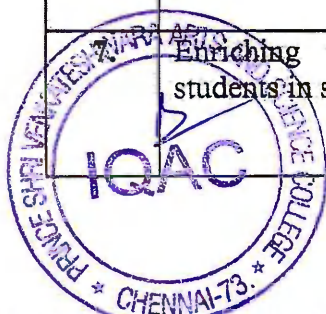
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ACTION TAKEN REPORT ON FEEDBACK

ACADEMIC YEAR : 2019-2020

The Department of Electronics and Communication Science obtained feedback from various stakeholders to monitor and evaluate performance quality of curriculum, infrastructure, syllabus and ambience of the institution. The feedback forms were collected from students, alumni, faculty and employers to improve the process of teaching learning. The feedback was acquired through structured questionnaire. Subsequently, the data was analyzed and a feedback report was prepared to gain insights into the areas where modifications or improvements are needed. On the basis of feedback obtained, following actions were taken to incorporate the improvements suggested by various stakeholders.

S.NO.	SUGGESTIONS	ACTION TAKEN
1.	Developing communication skills for better employability	Training programme on "Active listening & Communication" was organized and students were encouraged to actively participate in the session
2.	Students requested for availability of course books apart from the secondary study material provided	These concerns have been shared with the relevant authority for consideration and appropriate action for the availability of books has been taken
3.	Students demanded for field visit and educational excursions to learn beyond classroom	The Departments have been encouraged to include more trips and excursions in their curriculum transaction so as to make teaching-learning an engaging process
4.	Improvement in placement cell is desired by the students	Career Guidance Program for ECS Students by Alumni Association was organized to bring connection between final year students and alumni of the department who have been placed in well-known companies. Besides following programs were also organized: 1. "Career Options after Graduation" 2. "Exploring Career Opportunities in MNCs" 3. "Smart Tips for Campus Placement"
5.	Beyond the syllabus, more practical knowledge is expected by the students	Extra practical sessions are given to the students and are encouraged to perform their experiments on their own. Also, students are encouraged to do mini-projects for better utilization of their knowledge
6.	Students gave moderate response for ICT facilities in teaching and learning and require improvement	The institution has taken cognizance of this parameter and these concerns have been shared with the relevant authority for consideration and prompt technical assistance has been made given to the faculties <i>via</i> workshops and FDPs
	Enriching technical skills among students in security operations	Certification courses on "Network services and computing" and "Fortran and Matlab programming" were conducted for the students to help in their employment



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8.	Developing Language and Communication skills among students	"Training programme on Persuasive Communication" was organized for the students
9.	Majority of the students agreed with the excellent security and proctorial services in the college	The institution expressed gratitude for the exemplary performance of the faculties and the Exam Committee and extended a request for their continued retention in the future.
10.	Faculty suggested new Elective paper for II and III years	As per the feedback received by faculty, Consumer Electronics (TEGAG), Industrial Electronics (TEGAB) and Quantitative Aptitude (TSSEG) were introduced as elective subjects for next batch of students
11.	Employers suggested for more practical knowledge of core industry trends	Students are motivated to take part in various online webinar sessions
12.	Raising awareness about energy conservation practices among students is crucial	In light of this, various college clubs organized events to raise awareness among the public, encouraging students to become more responsible <ol style="list-style-type: none">1. "Go Green Drive"2. "One tree one student"3. Awareness on Electricity Energy Conservation to School students4. Mass Tree Plantation at Gowrivakkam5. Campaign for Plastic Free Village at Sithalapakkam
13.	Motivate students with awareness to develop themselves for government exams	Following programmes were organized for the students: <ol style="list-style-type: none">1. "Career Guidance Program on Employment Opportunities in Government Sectors"2. "Career Development Program on VEDIC Maths for Competitive Exams"3. "Career Opportunities program on Civil Service Examination"



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ACTION TAKEN REPORT ON FEEDBACK

ACADEMIC YEAR : 2019-2020

The Department of Computer Science obtained feedback from various stakeholders to monitor and evaluate performance quality of curriculum, infrastructure, syllabus and ambience of the institution. The feedback forms were collected from students, alumni, faculty and employers to improve the process of teaching learning. The feedback was acquired through structured questionnaire. Subsequently, the data was analyzed and a feedback report was prepared to gain insights into the areas where modifications or improvements are needed. On the basis of feedback obtained, following actions were taken to incorporate the improvements suggested by various stakeholders.

S.NO.	SUGGESTIONS	ACTION TAKEN
1.	Some students highlighted the desire for improving their syllabus in terms of quality, course outcome, clarity on course objective and relevance to the real-world problems	Being a constituent college of University of Madras, the issue can be notified by the authorized faculties of our college and can be conveyed to the University Syllabus committee during syllabus revision
2.	Improvement in teaching aids is desired by the students	Efforts are being made to technologically support teachers in the classrooms. With more practical session, the lectures are made more interactive and engaging
3.	Improving career counselling programs for better employability	Following measures were taken: 1. Infosys Mock Interview by Alumni 2. Career Counselling Program on Futex Technology in Current Trends 3. Career Counselling on Essential Skills for IT Sector 4. Exploring Career Opportunities in MNCs 5. Career Options after Graduation 6. Smart Tips for Campus Placement
4.	Students felt difficulty with understanding critical concepts	Faculties are requested to take complicated topics through video lectures in smart classrooms
5.	Developing skills for Entrepreneurship	Soft skill development program on Training for "Fix and replace Laptop Hardware" was organized by Placement cell to improve employability skills in students
6.	Majority of the students agreed with the excellent security and proctorial services in the college	Institution appreciated the faculties and the Exam Committee for their excellence and requested to retain the same in future
7.	Improvement in canteen facilities is desired by the students in terms of quality, price of canteen food and management of crowd there	Concerns were communicated to the canteen committee and the same was conveyed further to the canteen owner for addressing
8.	Some students addressed about maintenance of Green campus to be improved	Institute instructed the administrative staffs and faculties to choose electronics over paper for communications.

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		Students were encouraged to maintain Campus gardens, encourage reusable water bottles and limit food waste for energy conservation and green campus initiative
9.	Students have requested field visits and educational excursions to enhance their learning experience beyond the confines of the classroom	Departments have been urged to incorporate additional trips and excursions into their curriculum activities to enhance the teaching-learning experience and make it more engaging
10.	Require enhancing placement opportunities with additional core companies and securing offers from high-paying multinational corporations	Informed Placement cell for appropriate measures. To prepare students eligible for such companies, following events were organized: 1. "Workshop on Efficacy of Speaking" was organized by Placement Cell 2. "How to improve your soft skills for better placement" 3. "Training Programme on Communicating with Confidence"
11.	Conduct certification courses related to present industrial need for students	Certification courses on "Digital Marketing", "Cyber-security" and "Multimedia" were organized for the students to boost their knowledge for getting placed in companies
12.	Faculties requested opportunities to upgrade their coding and computing skills	The college provide adequate and smooth support for upgrading skill and qualification of faculties via FDP within campus and also encouraged to participate in other colleges
13.	Students expressed satisfaction and enthusiasm for the extended activities provided at the college	The institute acknowledged the outstanding extension activities of the college's various clubs and, in light of this recognition, organized additional activities as follows: 1. Campaign for Plastic Free Village at Sithalapakkam 2. Mass Tree Plantation at Gowrivakkam 3. Eye Donation Campaign 4. Cleaning of the main road, Sembakkam 5. Awareness Programme on seat belt wearing



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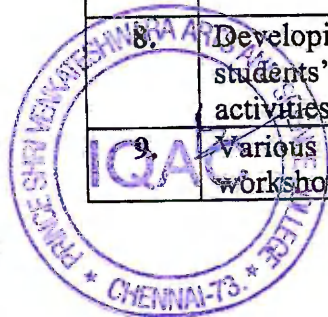
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ACTION TAKEN REPORT ON FEEDBACK

ACADEMIC YEAR : 2019-2020

The Department of Commerce obtained feedback from various stakeholders to monitor and evaluate performance quality of curriculum, infrastructure, syllabus and ambience of the institution. The feedback forms were collected from students, alumni, faculty and employers to improve the process of teaching learning. The feedback was acquired through structured questionnaire. Subsequently, the data was analyzed and a feedback report was prepared to gain insights into the areas where modifications or improvements are needed. On the basis of feedback obtained, following actions were taken to incorporate the improvements suggested by various stakeholders.

S.NO.	SUGGESTIONS	ACTION TAKEN
1.	Improvement in teaching aids is desired by the students	There is a concerted effort to provide technological support for teachers in classrooms. By incorporating additional hands-on sessions, lectures are being transformed to enhance interactivity and engagement.
2.	To enhance the frequency of on-site visits for courses.	Steps were implemented to encourage students to engage in field visits within their respective fields.
3.	Improvement in canteen facilities is desired by the students in terms of quality, price of canteen food and management of crowd there	Concerns were brought to the attention of the canteen committee, and subsequently, they were relayed to the canteen owner for resolution
4.	Need to create awareness on the career options for the students	Following Career development programs were conducted for improving their job opportunities: 1. Career Options after Graduation 2. Exploring Career Opportunities in MNCs 3. Career Guidance Program on Job Opportunities in Banking Sector in India 4. Career Opportunities in Sales & Marketing 5. Smart Tips for Campus Placement
5.	Students demanded Certification courses to learn core-concepts of modern business	Certification course on "Web Design using HTML" and "Investment Banking" were organized for the students to create awareness on marketing and its impact on modern business
6.	Develop employability skills of students	Skill enhancement program on "Career in Logistics" was organized for the students
7.	Improvement in Language and Communication skills is desired by the students	"Training Programme on Communicating with Confidence" was organized for the PG students to bring confidence in them for getting better placement
8.	Developing life skills and encourage students' participation in extension activities	Awareness Programme on "Eat Healthy" an account of World Health Day was conducted and students actively participated in it.
9.	Various new Technology based workshop and competition based on	Discuss with the authorities for the necessary arrangement



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	the new trending can be arranged for students	
10.	Members of alumni requested Gender awareness programs to be organized	Gender Sensitization programmes were organized by Women Empowerment cell in our college
11.	Employers advised students should be more updated with current affairs and general knowledge	Current Affairs were made available to students for reference at any time.
12.	Students expressed satisfaction and contentment with the extensional activities provided at the college	The institute commended the college clubs for their outstanding initiatives and activities. In view of this, following few more activities were also conducted: <ol style="list-style-type: none">1. Youth Entrepreneurship Awakening Campaign2. Eye Donation Campaign3. Village Visit for Cleaning4. Human Chain against Road Accident5. Organ Donation Awareness Program at Kamarajapuram6. First-aid training Program for Rural Students
13.	Motivate students with awareness to develop themselves for government exams	Following programmes were organized for the students: <ol style="list-style-type: none">1. Career Guidance Program on IPCC2. "Career Guidance Program on Employment Opportunities in Government Sectors"3. "Career Development Program on VEDIC Maths for Competitive Exams"4. "Career Opportunities program on Civil Service Examination"5. Training for IBPS - Competitive Exams



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ACTION TAKEN REPORT ON FEEDBACK

ACADEMIC YEAR : 2019-2020

The Department of Computer Applications obtained feedback from various stakeholders to monitor and evaluate performance quality of curriculum, infrastructure, syllabus and ambience of the institution. The feedback forms were collected from students, alumni, faculty and employers to improve the process of teaching learning. The feedback was acquired through structured questionnaire. Subsequently, the data was analyzed and a feedback report was prepared to gain insights into the areas where modifications or improvements are needed. On the basis of feedback obtained, following actions were taken to incorporate the improvements suggested by various stakeholders.

S.NO.	SUGGESTIONS	ACTION TAKEN
1.	Most of the students agreed that their courses are relevant with the updated technologies and would be helpful in employability	Being a constituent college of University of Madras, the message can be notified by faculties of our college and can be conveyed to the University Syllabus committee during syllabus revision
2.	Students were benefited with the Certification courses and suggested its importance for getting better placement	Institute acknowledged the Department and requested to retain it. On account of it, following certification courses were conducted for the students: 1. Photoshop, Corel draw, Page maker 2. Digital VLSI Design
3.	Students were happy with the career counselling sessions for better knowledge on post-collegiate professional options	Institute appreciated the Placement Cell and requested to retain it. Departments are also encouraged to conduct counselling sessions, talks, and seminars for students to have greater clarity on their career options. In view of this, following measures were taken: 1. Infosys Mock Interview by Alumni 2. Career Counselling Program on Futex Technology in Current Trends 3. Smart Tips for Campus Placement 4. Career Counselling on Essential Skills for IT Sector 5. Exploring Career Opportunities in MNCs
4.	Developing skills for Entrepreneurship	Soft skill development program on Training for "fix and replace Laptop Hardware" was organized by Placement cell to improve employability skills in students
5.	Refining soft skills in students for better placement	Awareness Programme on "How to improve your soft skills for better placement" was organized for the students by Placement Cell



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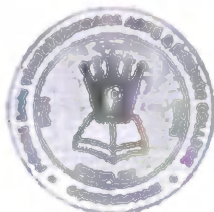
6.	Need improvement in sports facilities	The IQAC has asked the physical education teacher to take the required steps to organize the provision of extra sports facilities on the campus
7.	Some students addressed about maintenance of Green campus to be improved	Institute instructed the administrative staffs and faculties to choose electronics over paper for communications. Students were encouraged to maintain Campus gardens, encourage reusable water bottles and limit food waste for energy conservation and green campus initiative
8.	Students requested for improving their Language and Communication skills	"Workshop on Efficacy of Speaking" was organized by Placement Cell
9.	Employers suggested that the students are to be strong in their aptitude skills, as it is first level of the interview process	Intensive practice on aptitude was provided to the students as part of placement training
10.	Few students disagreed with timely redressal of grievances and requested improvement	IQAC team have discussed with The Grievance Redressal Committee of the college and have agreed to take necessary steps to solve the problems on time. Students were encouraged to use Suggestion boxes to convey their issues to the committee
11.	Active participation in Extension activities is desired by the students	Students' rally to create awareness about cancer (Life Skills) was organized for the students



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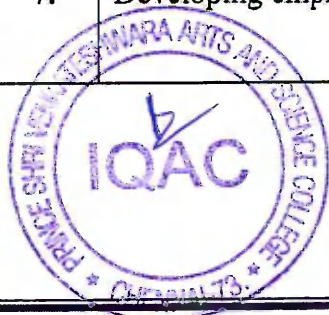
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ACTION TAKEN REPORT ON FEEDBACK

ACADEMIC YEAR : 2019-2020

The Department of Biotechnology obtained feedback from various stakeholders to monitor and evaluate performance quality of curriculum, infrastructure, syllabus and ambience of the institution. The feedback forms were collected from students, alumni, faculty and employers to improve the process of teaching learning. The feedback was acquired through structured questionnaire. Subsequently, the data was analyzed and a feedback report was prepared to gain insights into the areas where modifications or improvements are needed. On the basis of feedback obtained, following actions were taken to incorporate the improvements suggested by various stakeholders.

S.NO.	SUGGESTIONS	ACTION TAKEN
1.	Encourage students to participate in extension activities of the college	Students were motivated for active participation in "Seminar on Health and Hygiene" and "Physical Fitness awareness program" that created awareness among the students about their Personal Hygiene and healthy habits Students' rally to create awareness about cancer was organized for the students
2.	Developing employability skills for better placement options	Certification courses on "Azolla Production" and "Bio-Hazard Management" were conducted for the students to enhance their technical skills
3.	Some students addressed about maintenance of Green campus to be improved	Institute instructed the administrative staffs and faculties to choose electronics over paper for communications. Students were encouraged to maintain Campus gardens, encourage reusable water bottles and limit food waste for energy conservation and green campus initiative
4.	Placement for job opportunities in industries need to improve	Following Career Guidance Programs were organized for the students to understand their job opportunities: 1. "Expectations of Industries from Life Science Graduates" 2. "Career Options after Graduation" 3. Smart Tips for Campus Placement
5.	Motivate students towards innovative research	Mentors are advised to encourage their mentees to apply for TNSCST research proposals
6.	Few students felt difficulty with understanding critical concepts	Faculties are requested to take complicated topics through video lectures in smart classrooms
7.	Developing employability skills	"Enhancing Technical Skills for Placement in Core Industry", a Career Development Program was conducted for the students



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8.	Students were happy with the research project facilities in the campus	Institute appreciated the faculties and the department for providing necessary facilities and assistance to the students in completing their projects. However, steps are taken to support students in publishing their research works.
9.	Students requested for improvement in cleaning of the corridor and college campus. Also, they requested to provide breakfast in canteen.	Institute instructed the cleaning staffs to look into the issue and ensure the cleanliness in the college campus. Institute conveyed the message to the canteen owner for providing breakfast and requested to address the issue
10.	Members of alumni suggested that students can be trained for advanced biological techniques	In view of this, certification course on "Precision Immunology" was conducted for students to provide knowledge on targeted and personalized medical treatments
11.	Developing Language and Communication skills among students	"Training programme on Persuasive Communication" was organized for the students by the Department "Training Programme on Communicating with Confidence" was organized for the students to bring confidence in them for getting better placement
12.	Students desire for enrichment programs beyond the classroom initiatives	In view of this, following programs were organized by various clubs: 1. Mobile Banking Awareness to Rural Women at Moolacheri 2. Eye Donation Campaign 3. Campaign for Plastic Free Village at Sithalapakkam 4. Vector Borne Disease Awareness Programme for Vengaiwasal Village People 5. Bikethlon



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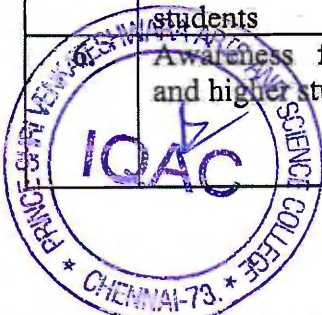
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ACTION TAKEN REPORT ON FEEDBACK

ACADEMIC YEAR : 2019-2020

The Department of Accounting and Finance obtained feedback from various stakeholders to monitor and evaluate performance quality of curriculum, infrastructure, syllabus and ambience of the institution. The feedback forms were collected from students, alumni, faculty and employers to improve the process of teaching learning. The feedback was acquired through structured questionnaire. Subsequently, the data was analyzed and a feedback report was prepared to gain insights into the areas where modifications or improvements are needed. On the basis of feedback obtained, following actions were taken to incorporate the improvements suggested by various stakeholders.

S.NO.	SUGGESTIONS	ACTION TAKEN
1.	The majority of students express satisfaction and approval regarding the proctorial services in the college. However, a few students remain neutral and have suggested areas for improvement.	The institute collaborated with IQAC and the Exam Committee to develop checklists and a comprehensive exam schedule to enhance proctoring services for students
2.	Enhancing entrepreneurship skills in students	Following Career development programs were conducted for improving their career opportunities: 1. "Career Opportunities in Sales & Marketing" 2. "Job Opportunities in Banking Sector in India" 3. Exploring Career Opportunities in MNCs 4. Career Options after Graduation 5. Smart Tips for Campus Placement
3.	Students requested for advancement in teaching in terms of connecting the syllabus with real-life situations	Institute took into account and requested faculties to involve students in discussion-based lectures, audio-video lectures on real-life situation in marketing, and encourage students to conduct seminars for live-interactive classes
4.	Students express a desire for enhancements in canteen facilities, specifically focusing on improvements in food quality, pricing, and crowd management	Concerns were communicated to the canteen committee and the same was conveyed further to the canteen owner for addressing
5.	Extra classes for the problematic paper and special attention for difficult sums are requested by the students	Faculties are asked to conduct extra classes and additional time was given for solving problems on their own in the classes itself
	Awareness for competitive exams and higher studies	Placement cell conducted following programmes to prepare students for competitive examinations 1. "Career Guidance Program on Employment Opportunities in



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		Government Sectors” 2. “Career Development Program on VEDIC Maths for Competitive Exams” 3. “Career Opportunities program on Civil Service Examination” 4. “Career Guidance Program on IPCC” 5. “Training for IBPS - Competitive Exams”
7.	Enhancing students' soft skills to improve their employability and placement opportunities	Skill enhancement program on "Career in Logistics" was organized for the students to enhance their technical skills
8.	Students demanded Certification courses to learn core-concepts of artificial intelligence	Certification course on “Artificial Intelligence and its Applications in Business” was organized for the students to create awareness on AI and its impact on modern business
9.	Developing employability skills for better placement opportunities	Certification course on “Securities operation and risk management” and “Behavior Finance: Understanding Investor Psychology” were conducted to make students learn analyze and interpret financial decision-making patterns
10.	To enhance the frequency of field visits for courses	Necessary steps were taken to motivate students to have field visits in the relevant field
11.	Members of alumni suggested active participation of students in outreach programmes to build their leadership and team spirit	In view of this, following activities were organized: 1. Bikethlon 2. Human Chain Against Road Accident 3. First Aid Training Program for Rural Students
12.	Developing life skills and encourage students' participation in extension activities	Awareness Programme on "Eat Healthy" an account of World Health Day was conducted and students actively participated in it.
13.	Employers recommend that students enhance their awareness of current affairs and general knowledge to remain well-informed	Students were provided with access to Current Affairs materials for their reference at any time.



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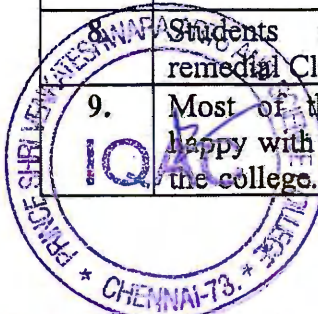
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ACTION TAKEN REPORT ON FEEDBACK

ACADEMIC YEAR : 2019-2020

The Department of English obtained feedback from various stakeholders to monitor and evaluate performance quality of curriculum, infrastructure, syllabus and ambience of the institution. The feedback forms were collected from students, alumni, faculty and employers to improve the process of teaching learning. The feedback was acquired through structured questionnaire. Subsequently, the data was analyzed and a feedback report was prepared to gain insights into the areas where modifications or improvements are needed. On the basis of feedback obtained, following actions were taken to incorporate the improvements suggested by various stakeholders.

S.NO.	SUGGESTIONS	ACTION TAKEN
1.	Students were satisfied with the quality of teaching and teacher's approach to be feasible and positive for effective learning	Institute conveyed the appreciation to the faculties and requested their continuation in their current roles
2.	Usage of modern teaching aids and smart class room facilities are preferred by the students	Institute considered the request and have discussed with the department faculties to incorporate more digital-based lecture classes and practical sessions for the students
3.	Developing soft skills for better performance of the students	Skill development Programme on "Emotional Intelligence" was organized for the students by Placement Cell to be motivated and confident in life
4.	Students demanded for educational excursions to learn beyond classroom	The Departments have been encouraged to include more trips and excursions in their curriculum transaction so as to make teaching-learning an engaging process
5.	Developing computing skills for better employability	Training programme on "Active listening & Communication" was organized and students were encouraged to actively participate in the session
6.	Students requested for availability of course books and literatures in library	These concerns have been shared with the librarian for consideration and appropriate action for the availability of books has been taken
7.	Developing life skills and encourage students' participation in extension activities	Awareness Programme on "Yoga training for work-life balance" was conducted and students actively participated in it.
8.	Students requested to conduct remedial Classes for slow learners	As stated by the students' request, Coaching classes were begun for positive outcome
9.	Most of the students agreed and happy with the proctorial services in the college. Few students felt neutral	Institute discussed with IQAC and Exam committee to take necessary steps for creating checklists and detailed exam schedule for



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	and requested improvement	providing better proctorial services to the students
10.	Some students addressed about maintenance of Green campus to be improved	Institute instructed the administrative staffs and faculties to choose electronics over paper for communications. Students were encouraged to maintain Campus gardens, encourage reusable water bottles and limit food waste for energy conservation and green campus initiative
11.	Faculties suggested that student must acquire proficiency in content writing and can improve their employability skills	Certification course entitled "Copy Editing" and "Interpersonal skills" were conducted to refine students' writing skills
12.	Enhancing entrepreneurship skills in students	Following Career development programs were conducted for improving their career opportunities: 1. Career Options after Graduation 2. Smart Tips for Campus Placement


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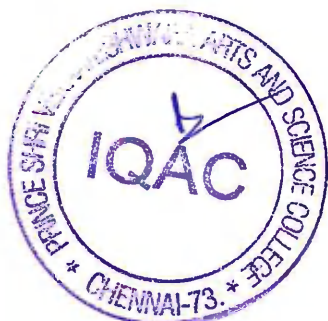
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ACTION TAKEN REPORT ON FEEDBACK

ACADEMIC YEAR : 2019-2020


The Department of Business Administration obtained feedback from various stakeholders to monitor and evaluate performance quality of curriculum, infrastructure, syllabus and ambience of the institution. The feedback forms were collected from students and faculty to improve the process of teaching learning. The feedback was acquired through structured questionnaire. Subsequently, the data was analyzed and a feedback report was prepared to gain insights into the areas where modifications or improvements are needed. On the basis of feedback obtained, following actions were taken to incorporate the improvements suggested by various stakeholders.

S.NO.	SUGGESTIONS	ACTION TAKEN
1.	Students were satisfied with the quality of teaching and teacher's approach to be feasible and positive for effective learning	Institute conveyed the appreciation to the faculties and requested their continuation in their current roles
2.	Students are content with the modern teaching aids and smart class room facilities of the college	Institute took the privilege of it and ensure to maintain the same in the future
3.	Develop employability skills of students	Certification course on "Risk Management" was organized for the students
4.	Students requested for availability of course books and relevant literatures in library	These concerns have been shared with the librarian for consideration and appropriate action for the availability of books has been taken
5.	Developing soft skills for better performance of the students	Skill development Programme on "Emotional Intelligence" was organized for the students by Placement Cell to be motivated and confident in life
6.	Developing life skills and encourage students' participation in extension activities	Awareness Programme on "Eat Healthy" an account of World Health Day was conducted and students actively participated in it.
7.	Developing employability skills	"Career Opportunities in Sales & Marketing", a Career Development Program was conducted for the students




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